



Contents

Executive Summary 03

Business Events in Luxembourg in 2024 (LFT/LCB survey data) 05

Inbound MICE trips to Luxembourg in 2024 (World Travel Monitor data) 16

Please note:

Data on pages 5-15 is taken from LFT/LCB's yearly survey on business events at MICE venues. Sample size is 34. While the sample covers various venue categories (size, type) and we have made every effort to provide accurate and meaningful results, the limited sample size means that all data must be treated with caution and can only serve as broad estimates of actual volumes and trends.



Executive Summary

Executive Summary



- 2024 has been an excellent year for Business Events (MICE) in Luxembourg, with a 10% increase in the number of events and a 12% increase in the number of participants in these events compared with the previous year (in absolute terms, their volumes are estimated at 9,150 events and 935,000 participants, 72% of whom are residents).
- These trends are confirmed on the demand side, i.e. visitors from abroad who have travelled to Luxembourg to take part in Business Events: their volume has increased by 16% compared to 2023, to reach 241,000 stays. Revenues have risen by 14%, while average expenditure per stay has fallen slightly by 2% between 2023 and 2024 (€780 per person per stay).
- The sector has definitely left the pandemic years behind: +27% compared to 2019 for MICE stays from abroad, +17% for the total number of participants, +5% for the number of events. Compared to 2019, events have thus become larger and generating more international overnight stays.
- Contributing to this trend, the average duration of events has also increased from 1.5 to 1.8 days between 2023 and 2024.
- Demand for congresses and incentives (and also, particularly in terms of inbound stays, for trade fairs and exhibitions) increased in 2024, to the detriment of demand for company meetings.
- Event organisers were less likely to be from Luxembourg in 2024, and more likely to be German and French, in particular. In terms of visitor origin, on the other hand, Belgium, the Netherlands, but also France and Switzerland gained market share compared with the average for recent years.
- 42% of visitors already make regular use of artificial intelligence, particularly for analysis, marketing and chatbots.
- Luxembourg's market share among European destinations has continued to increase in terms of stays from abroad for MICE purposes, from 0.53% in 2023 to 0.56% in 2024. On the other hand, Business Events trips with a leisure component ('Bleisure') continue to underperform in Luxembourg, with 37% of all MICE trips in 2024 (vs. 51% on a European scale), percentages that have hardly changed compared to the previous year.
- For 2025, current forecasts point to a subdued start to the year, and rising demand from May onwards, with net growth of around 8 to 9 points (i.e., % of venues expecting an increase % of venues expecting a decrease).



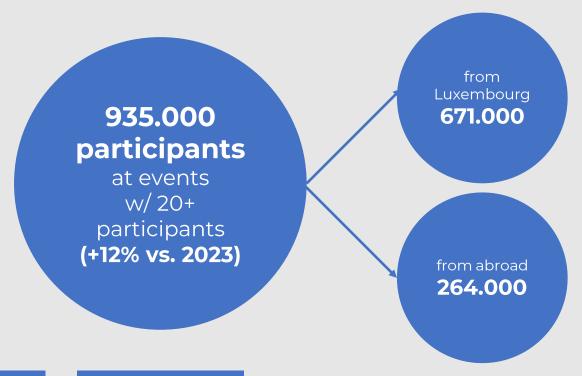
Business Events in Luxembourg, 2024

(source: LFT/LCB survey at MICE venues)

The Business Events market in 2024 (meetings >20 participants)







Average size of events

102

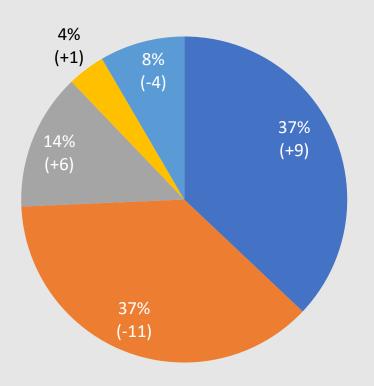
102 participants (2023: 101) Average length of events

1,8 days (2023: 1,5)

95% physical, 5% hybrid meetings (unchanged vs. 2023)

Breakdown of Business Events 2024 by event category



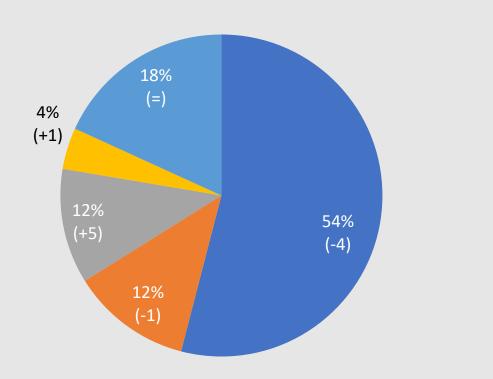


- Congresses, conventions
- Meetings, conferences, seminars
- Incentives
- Trade events, exhibitions
- Special events, other events

- Events with at least 20 participants.
- In brackets: change in %-points vs. 2023.

Breakdown of Business Events 2024 by type of organiser



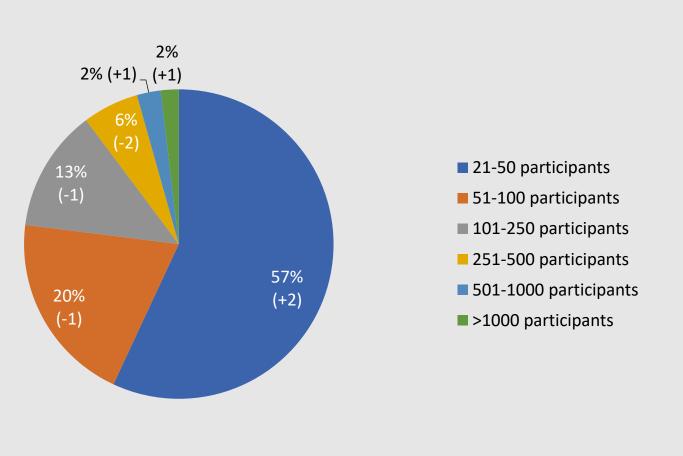


- Corporate
- Associations, federations, NGO
- Sciences (universities, research institutes)
- Agencies (PCO, DMC)
- Institutions, public sector (excl. sciences)

- Events with at least 20 participants.
- In brackets: change in %-points vs. 2023.

Breakdown of Business Events 2024 by number of participants





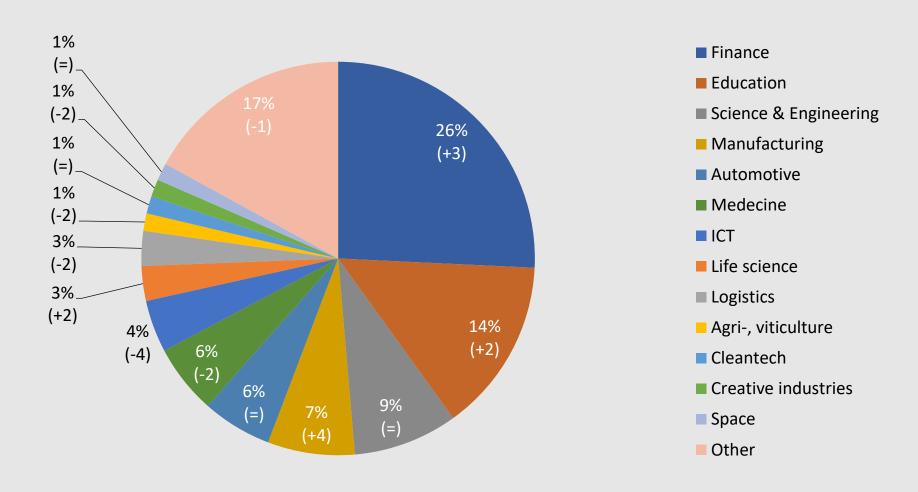


+63% vs. 2023 for events w/500+ participants

- Events with at least 20 participants.
- In brackets: change in %-points vs. 2023.

Breakdown of Business Events 2024 by industry



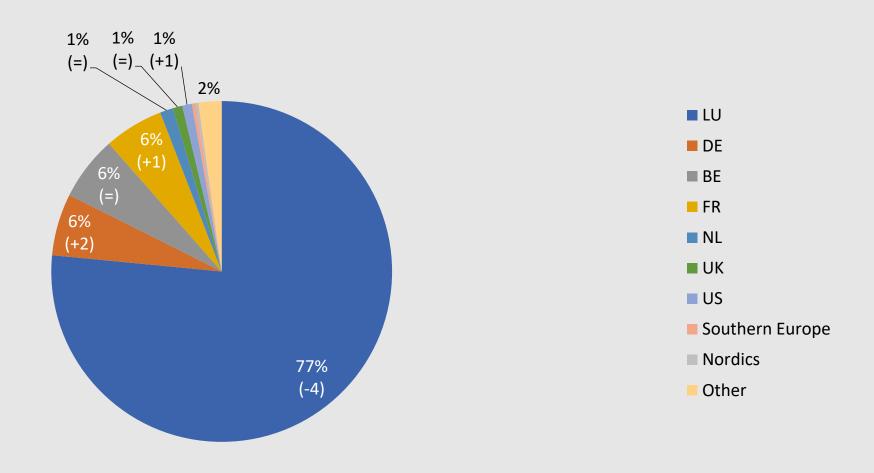


N.b.: Venues were asked to name only the top 3 industries. Results above have been extrapolated to all events based on these top 3 mentions.

- Events with at least 20 participants.
- In brackets: change in %-points vs. 2023.

Breakdown of Business Events 2024 by country of origin of organiser

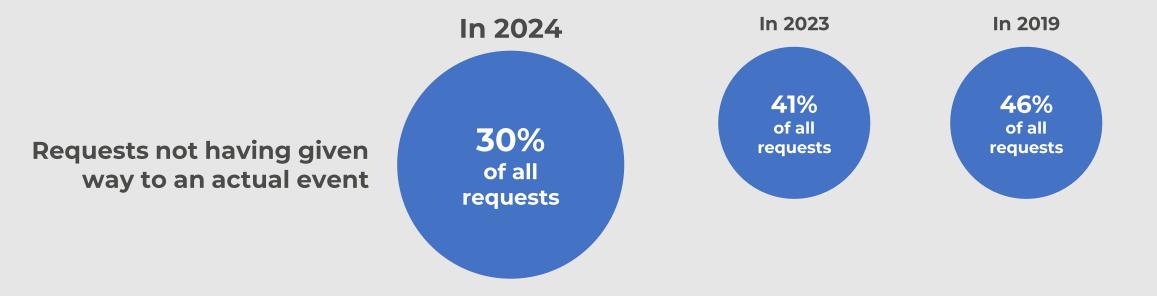




- Events with at least 20 participants.
- In brackets: change in %-points vs. 2023.

Requests not giving way to an actual event





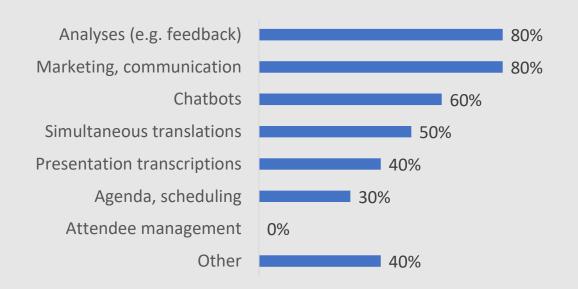
Use of artificial intelligence







Areas in which A.I. is being used by venues



Importance of the following aspects on the future development of Business Events (2025-2027)



(4 = highly important to 1 = not at all important)

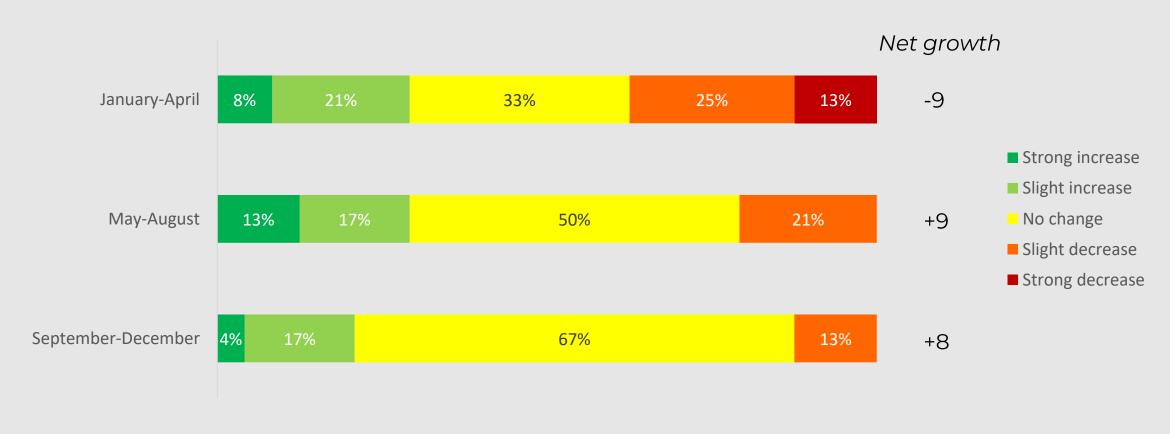


Venues were asked to rate each item on a scale from 1 to 4. Above values are the average ratings provided by respondents.

Demand forecast 2025



Current booking levels for 2025, compared to 2024



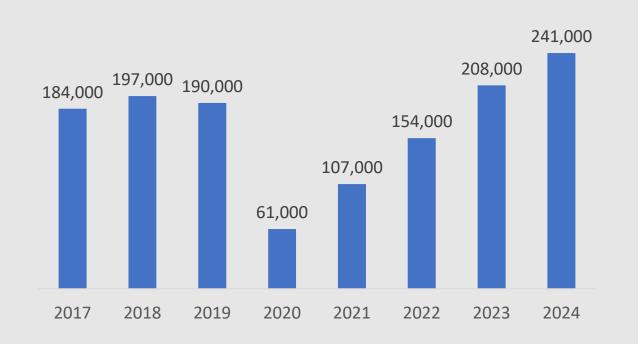


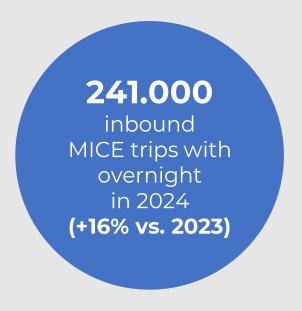
Inbound MICE trips to Luxembourg, 2024

(source: World Travel Monitor/IPK International)

Volume of inbound MICE trips to Luxembourg



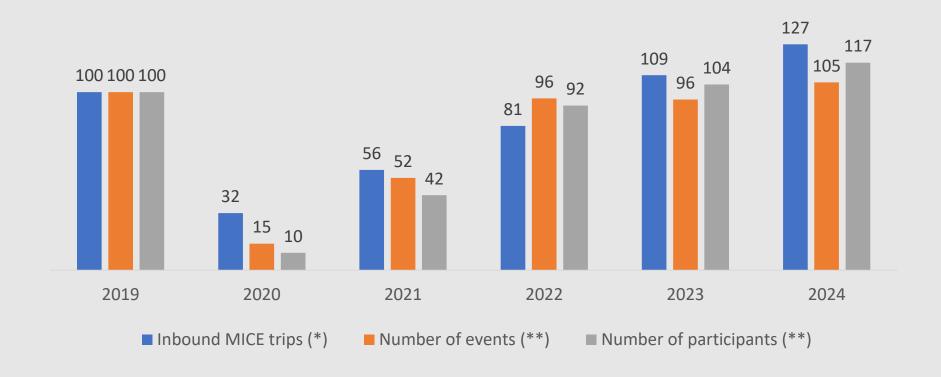




Please note data on this slide and the following refers to all MICE inbound trips with overnight only (but regardless of the size of the events).

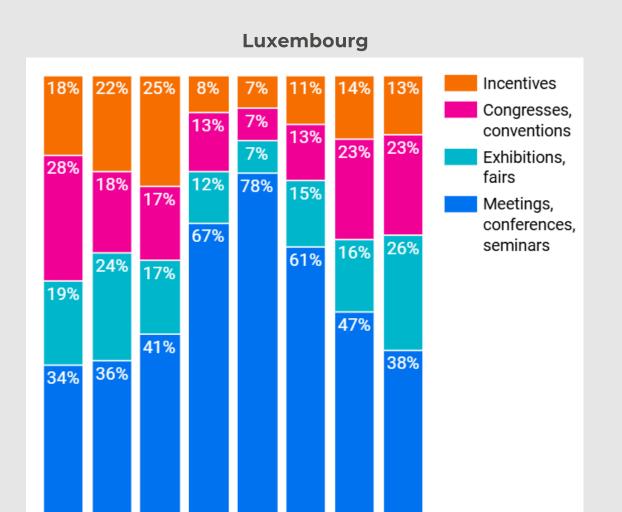
Comparison of inbound MICE trips, number of Business Events and number of participants, 2019–2024 (2019 = index 100)





Breakdown of inbound MICE trips by category of event

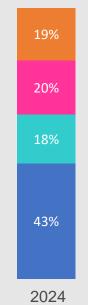




2017 2018 2019 2020 2021 2022 2023 2024



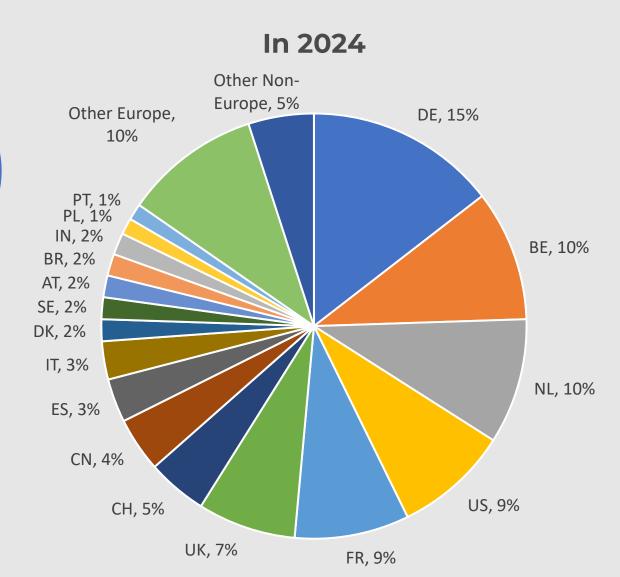
In Europe:



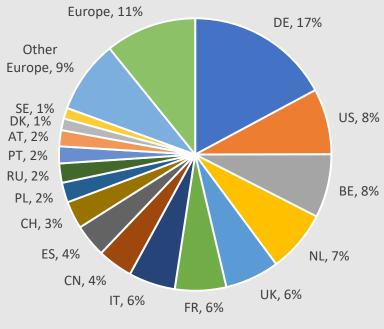
Breakdown of inbound MICE trips by country of origin of traveller



Total MICE inbound trips in 2024 241.000

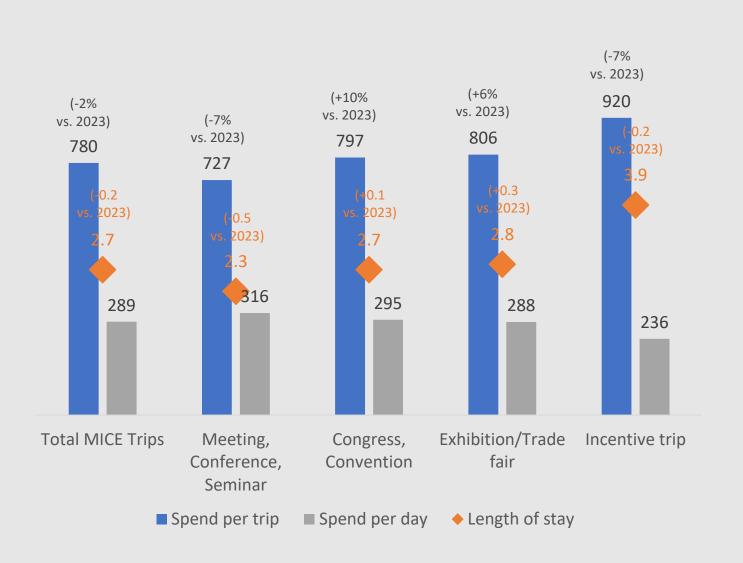


Average 2017-2023 Other Non-



Breakdown of inbound MICE trips by spend and length of stay and by event category





Total MICE inbound trips in 2024 241.000

Inbound visitor spend and overnights generated by MICE events in 2024



241.000 participants with overnight in Lux.

Average length of stay

2,7

nights

650.000MICE overnights in Luxembourg

650.000MICE overnights in Luxembourg

Average visitor spend per night **289 €**

187,98 mil. €

Expenditure

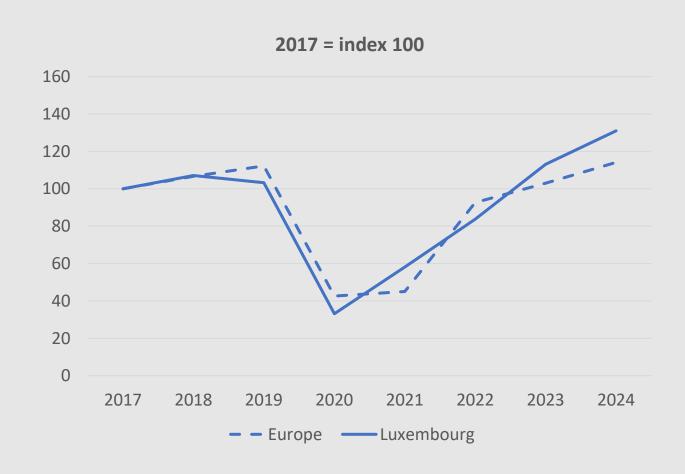
related to

MICE overnight stays

(+14% vs. 2023)

Evolution of the number of inbound MICE trips, 2017-2024, Luxembourg vs. Europe



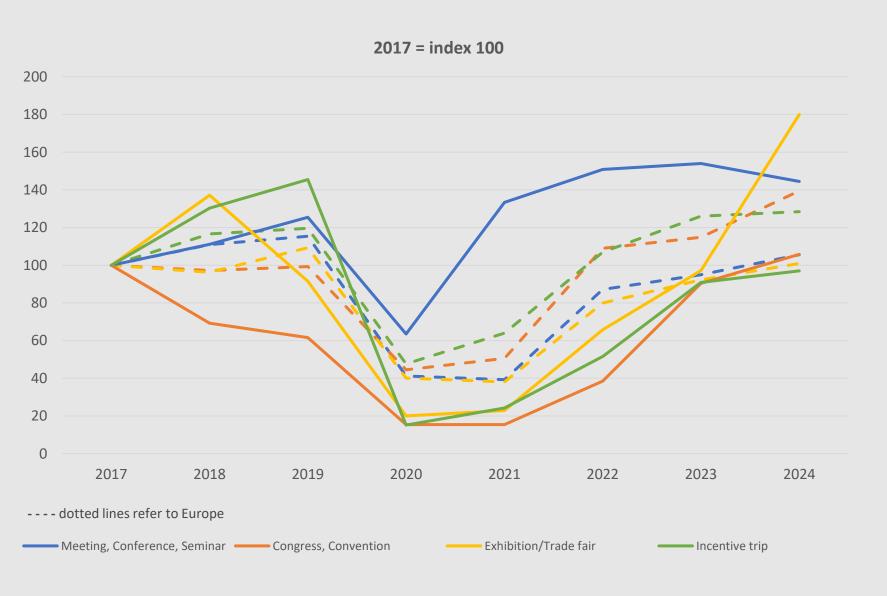






Evolution of the number of inbound MICE trips, 2017-2024, Luxembourg vs. Europe, by event category



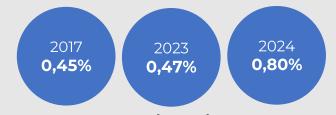


Luxembourg's market share, (% of MICE trips to Europe) among European destinations Meetings, conference, seminar 2024 2017 2023 0.36% 0,58% 0,49%

2024 2017 2023 0,63% 0,83% 0,65%

Congress, convention

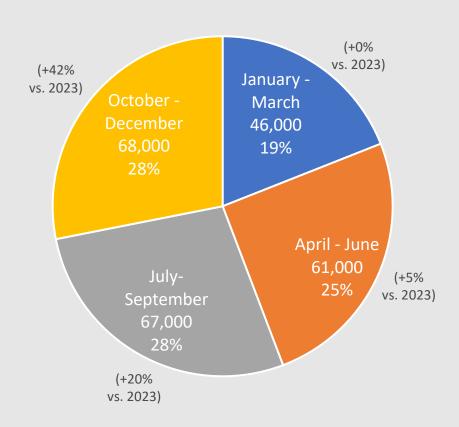






Breakdown of inbound MICE trips by period of visit and accommodation



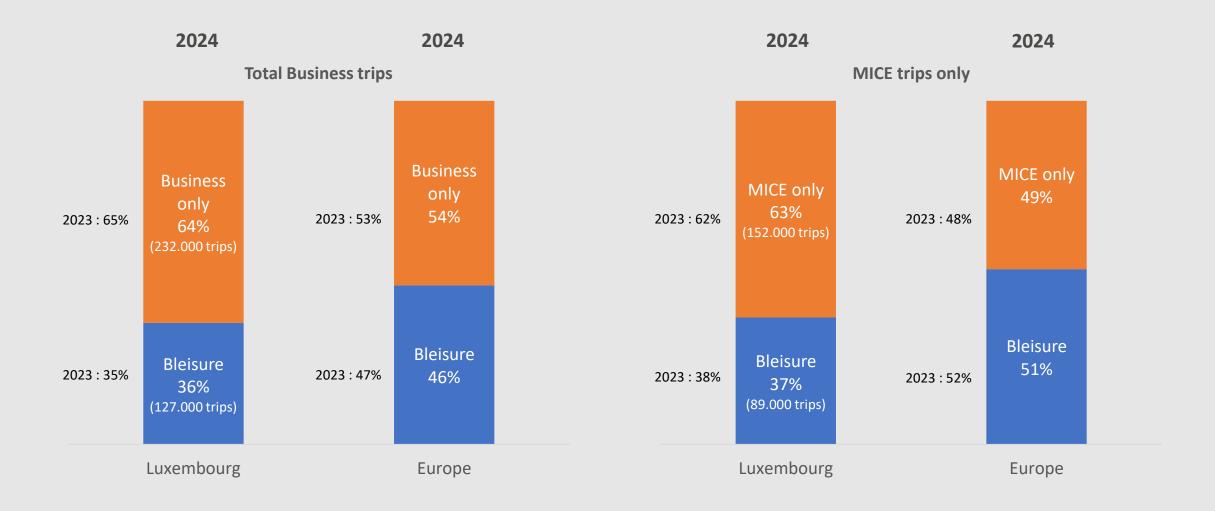


MICE trips in hotels: 86% of all MICE trips (2023: 88%)



Share of Bleisure trips in all Business & MICE trips, Luxembourg vs. Europe







Your contact



Alain Krier
Head of Insights & Strategy
T. +352 42 82 82 36
alain.krier@LfT.lu



Luxembourg for Tourism GIE
6, rue Antoine de Saint-Exupéry
L-1432 Luxembourg-Kirchberg
www.visitluxembourg.com